

## GENERAL TERMS AND CONDITIONS (GTC)

### 1. SCOPE

These General Terms and Conditions (hereinafter referred to as "GTC") apply at Grischa – DAS Hotel Davos (hereinafter referred to as "Hotel Grischa") in connection with the rental of seminar, banquet and event facilities (hereinafter referred to as "facilities") as well as the related services or deliveries to the organizer.

The organizer's own general terms and conditions shall not apply.

The GTC are provided in English. In case of discrepancies, the German version shall prevail.

### 2. RESERVATIONS

The option of an offer is valid for 7 days (acceptance period). This means that an offer, price list or the like issued by Hotel Grischa does not yet constitute a binding commitment. Hotel Grischa reserves the right to release the facilities for sale again after the expiry of the acceptance period. In case of a new request, the new offer may contain deviations. Commitments will be confirmed by Hotel Grischa and must be returned signed by the client or organizer.

### 3. PRICE

All prices are in Swiss francs, gross, including statutory VAT and service. The prices confirmed in writing by Hotel Grischa shall apply..

### 4. PAYMENT

Invoices from Hotel Grischa are payable within 10 days of receipt. Hotel Grischa is entitled to send reminders including fees.

For larger events such as New Year's Eve, table reservations for 6 or more persons, etc., Hotel Grischa is entitled to request credit card details to guarantee the reservation (see sec. 21).

### 5. JOINT LIABILITY FOR PAYMENT

If the client is not also the organizer, he shall be jointly liable with the organizer for the total invoice amount. This liability also applies in cases where direct payment has been expressly agreed.

### 6. CANCELLATION POLICY

#### ROOM RESERVATIONS – INDIVIDUAL TRAVELERS

- Up to 5 days before arrival: free cancellation
- 0 to 5 days before arrival, no-show, shortened stay: 100% of reserved services will be charged

High season (25.12.–05.01. / 20.01.–15.03.):

- Up to 21 days before arrival: free cancellation
- 20 to 14 days before arrival: 50% of reserved services will be charged
- 0 to 14 days before arrival, no-show, shortened stay: 100% of reserved services will be charged

#### ROOM RESERVATIONS – GROUPS

- Up to 60 days before arrival: free cancellation
- 60 to 30 days before arrival: 30% of reserved services will be charged
- 30 to 14 days before arrival: 60% of reserved services will be charged
- 0 to 14 days before arrival, no-show, shortened stay: 100% of reserved services will be charged

High season (25.12.–05.01. / 20.01.–15.03.):

- 20 to 14 days before arrival: 50% of reserved services will be charged
- Less than 14 days before arrival, no-show, shortened stay: 100% of reserved services will be charged

#### SEMINARS, BANQUETS & EVENTS

If an event reservation is fully cancelled without Hotel Grischa being responsible, the following cancellation fees will be charged for the reserved services:

Cancellations up to 19 persons:

- Up to 16 days before event date: CHF 100 handling fee
- 4 to 15 days before event date: 50% of reserved services will be charged
- 0 to 3 days before event date: 100% of reserved services will be charged

Cancellations from 20 persons:

- Up to 31 days before event date: CHF 200 handling fee
- 7 to 30 days before event date: 50% of reserved services will be charged
- 0 to 6 days before event date: 100% of reserved services will be charged

The organizer must provide Hotel Grischa with the final number of participants no later than 7 days before the event. Minor changes of 1–3 persons will be accepted up to 24 hours before the event. If the actual number of participants is lower on the day of the event, the confirmed number shall be used as the billing basis. Additional costs for extra participants will be charged. Room capacity may not be exceeded for safety reasons.

#### 7. WITHDRAWAL BY HOTEL GRISCHA

Where a free cancellation applies according to sec. 6 or by separate agreement, Hotel Grischa is entitled to withdraw from the contract. If there are other customer requests for the contractually booked facilities, the customer may be asked to cancel the room free of charge.

Furthermore, Hotel Grischa is entitled to withdraw from the contract in the following cases:

- Force majeure or other circumstances beyond Hotel Grischa's control making contract performance impossible
- Facilities booked under misleading or false statements of essential facts (e.g. concerning the person of the customer or purpose of use)
- Hotel Grischa has reasonable grounds to assume that the use of the facilities may jeopardize the smooth operation, safety, or reputation of Hotel Grischa in public
- A breach of sec. 4 above or sec. 8 below

In the event of justified withdrawal by Hotel Grischa, the customer is not entitled to compensation.

#### 8. DETAILED INFORMATION / PROCEDURE

Appointments for detailed arrangements must be agreed with Hotel Grischa in advance. To ensure smooth execution, all important information (menu selection, schedule, equipment, etc.) must be provided to Hotel Grischa no later than 10 days before the event. The agreed schedule must be observed by both parties.

#### 9. USE OF ROOMS

In exceptional cases, Hotel Grischa is entitled to make short-term room changes without prior notice. Hotel Grischa reserves the right to allocate a room appropriate to the reduced number of participants. Reception tables, promotional material, banners, etc. may only be placed outside the rented facilities with Hotel Grischa's consent. Public areas of the hotel may not be used as group rooms.

Smoking inside Hotel Grischa is only permitted in the Smokers Lounge; it is prohibited in all other facilities.

#### 10. MENU AND WINE ADAPTATIONS

Hotel Grischa reserves the right to make vintage changes to wines and minor menu adjustments.

#### 11. MINIMUM CONSUMPTION IN FACILITIES

For events (banquets or seminars), Hotel Grischa sets a minimum consumption of CHF 50. If this amount is not or only partially reached, Hotel Grischa will charge the full or missing amount.

## 12. CORKAGE

Only with written exceptions is it permitted for the organizer and guests to bring their own food and beverages. If own wines, spirits, cakes etc. are brought, Hotel Grischa will charge a corkage or plating fee to cover operating and personnel costs.

## 13. DECORATION / FLOWERS

Hotel Grischa can only provide a small selection of decoration, to be defined in advance. If more extensive decoration is desired, Hotel Grischa can arrange it via external suppliers at cost.

## 14. PARKING

Parking spaces in the Hotel Grischa garage must be reserved in advance and will be charged at CHF 20 per car per day. Outdoor parking spaces cannot be reserved and are free of charge. Various public parking spaces are within walking distance. Unless otherwise agreed, the organizer or individual participants shall bear the parking costs.

## 15. TECHNICAL EQUIPMENT AND CONNECTIONS

If Hotel Grischa procures technical or other equipment from third parties on behalf of the organizer, it acts in the name, on behalf, and at the expense of the organizer. The organizer must handle such equipment with care and return it properly. Malfunctions of technical or other equipment owned by Hotel Grischa will be remedied immediately if possible. Payments may not be withheld or reduced unless Hotel Grischa is responsible for the malfunctions.

A technician for technical support during the event may be provided upon agreement; costs shall be borne by the organizer. Minor assistance may be provided by the hotel staff upon request. For larger congresses with image, sound and microphone support, organizers are advised to hire an external technician. No reduction in costs may be claimed in case of technical malfunctions or defects.

Seminar technology at Hotel Grischa includes modern screens with ClickShare connection (deposit CHF 300). Hotel Grischa must be informed in advance if technology is required. The organizer must have authorization to use ClickShare and the webcam on their laptop. Damage or incomplete return of the equipment will be charged.

## 16. FIRE SAFETY REGULATIONS

The organizer undertakes to comply with the fire safety regulations of Hotel Grischa, in particular keeping escape routes clear. The organizer also guarantees that all materials brought in comply with fire safety requirements. The use of flammable objects is strictly prohibited.

## 17 DELIVERY AND COLLECTION OF MATERIALS

Deliveries and collections for events must be coordinated in writing with Hotel Grischa before the event. Hotel Grischa reserves the right to refuse consignments without sender or proper addressee including event details. Any resulting obligations or liabilities are declined by Hotel Grischa.

## 18. MUSICAL ENTERTAINMENT, CLOSING TIME AND NIGHT SURCHARGE

Shall be determined upon written request and at the discretion of Hotel Grischa.

## 19. NUMBER OF PARTICIPANTS

The organizer must inform Hotel Grischa of the final number of participants no later than 7 days before the event. The confirmed number for aperitif/dining will be charged at 100%.

For events with overnight stays, Hotel Grischa must receive a rooming list no later than 14 days before arrival, including the following details for each guest: first and last name, arrival and departure dates, adult or child.

## 20. PERSONAL DATA

Personal data will be stored with your consent at check-in in order to speed up the check-in process during your next stay at Hotel Grischa. This consent may be revoked at any time.

## 21. PAYMENT / CREDIT CARD INFORMATION

Payments may be made by EC card, credit card, or cash; TWINT is not available at Hotel Grischa.

For group reservations in one of our restaurants, you will be asked to provide a credit card; if not provided within the deadline, the reservation will not be accepted.

Your credit card information will be forwarded to the acquirer and remain encrypted. The information is automatically deleted once the reservation has been used and you have checked in at Hotel Grischa. In case of late cancellation or no-show, the stored card will be charged.

## 22. LIABILITY / DUTY OF CARE

The signatory of the reservation confirmation is liable for damages and losses caused by him or his guests.

## 23. BANK ACCOUNT FOR TRANSFERS

Bank account in the name of Goodfast Hotels AG

Graubündner Kantonalbank  
CH-7270 Davos Platz  
Clearing 774  
Account # 10 052.622.500  
IBAN CH550 0774 0100 5262 2500  
Swift # GRKB CH 2270 A

## 24. DATA PROTECTION

The [data protection](#) provisions can be viewed at:

[https://hotelgrischa.ch/wp-content/uploads/2019/12/grischa\\_data\\_protection\\_statement\\_190711.pdf?v=1758629186773](https://hotelgrischa.ch/wp-content/uploads/2019/12/grischa_data_protection_statement_190711.pdf?v=1758629186773)

## 25. FINAL PROVISIONS

In addition to these GTC Events, further provisions and booking conditions may apply, which take precedence over these GTC Events. Changes or additions to the accepted offer or these GTC Events must be made in writing. Unilateral changes or additions by the organizer are invalid.

Swiss law applies.

Should individual provisions of these GTC Events be invalid or void, the validity of the remaining provisions shall not be affected.

Otherwise, statutory provisions shall apply.