
GRISCHA A-Z

This is a short overview of the services we offer. If you are unable to find the information you require, please ask the team at our reception.

A

ADDITIONAL TOILETRIES

Did you forget any toiletries? Please ask at the reception, where a wide range of toiletries is available.

ACTIVE CORNER

Various magazines and maps are available in the hotel shop, in order to prepare your tour. Our reception staff will be happy to assist you in selecting routes for all activities.

B

BABYSITTER

We will be pleased to organise a babysitter for you (prices and availability on request).

BAR

The Pulsa Bar & Lounge is open daily from 9 a.m. onwards. Enjoy delicate coffees and teas, fine cocktails, tasty drinks as well as nightcaps in the bar and in our cozy lounge with fireplace.

BATH ROBE

On request, we will be pleased to deliver a bath robe to your room. Please ask at the reception.

BREAKFAST

Our sumptuous breakfast buffet is available from 7-10 a.m. (until 11 a.m. on weekends) at our Monta Restaurant.

During this time we serve breakfast in your room (surcharge of CHF 7.5). Please complete the form which you can find in your guest information file, and hang it on the door outside your room the night before.

BUSINESS CORNER

Our business corner is located on the first floor, towards the Leonto restaurant and our meeting rooms. There are computers and a printer, which are at your disposal for free.

C

CIGARS/CIGARETTES

You will find a superb selection of cigars in the exclusive Zino Platinum Cigar Lounge. Cigars and cigarettes can be purchased at the Pulsa Bar. Our smokers lounge is open from 9 a.m.

CHECK-OUT

Check-out time is **11 am**. We kindly ask you to clear the room by this time. Extended checking-out may be arranged at reception the night before (surcharge of CHF 50). You have the option of storing your luggage in our baggage room.

CITY MAPS

City maps, hiking, biking and ski slope maps, bus timetables and further information can be obtained at reception. We will be pleased to advise you personally about the various opportunities and reveal our insider tips.

COSMETICS

Book a superb beauty treatment in our salon. Indulge yourself and enjoy natural and beneficial products from Med Beauty.

Please book your appointment directly or ask our team at the reception: Maja Barandun. Tel. +41 79 432 74 32

CREDIT CARDS

We accept: MasterCard, Visa, American Express, Diners Club, EC/Maestro, Postcard and our Grischa Card.

D

DOGS

Well behaved dogs are very welcome. Please register your pet at the reception so we can prepare everything for your friend. We charge CHF 20 per day.

E

Ecology

Hotel Grischa takes responsibility, considers the natural cycles and engages itself in sustaining nature. The existing resources were taken into consideration while remodeling Hotel Grischa. For example the roofs of unused mountain huts were used to decorate the lobby walls in the hotel.

TripAdvisor has given us the highest status in the Eco-Leaders program. In addition, we have accepted a participation in the program of the Energy Agency of the Economy, to actively reducing CO² emissions and optimizing our energy efficiency. The agreement is recognized by the Confederation, cantons and other business partners.

EMERGENCY EXIT

The use of emergency exits is strictly prohibited except in case of an emergency. All exits are video-monitored and an alarm is immediately triggered.

Misuse will incur a charge of CHF 200.

F

FIRE

Instructions in the event of fire: please refer to the information posted on your room door (escape route). In case of an emergency, please dial 111 to inform reception.

- Do not panic. Close the windows.
- Refer to the map on your door for the escape route.
- Close the door when leaving your room
- Fire extinguishers are located on each floor
- Do not use the elevators under any circumstances.
- Leave the building via the stairs/escape routes

FITNESS

Davos Fitness is a professional fitness facility in which you can work out during their opening times. The modern fitness center is located at Postplatz, only a 2 minute walk from Hotel Grischa. Please ask the front desk for entry cards. Open daily from 6 a.m. to 10 p.m.

FRONT DESK

Our reception is open and accessible 24 hours a day. Please dial 111 to call our team at the front desk.

G

GUEST SATISFACTION

Our objective is to fully satisfy our valued guests. Should you have any wishes or not be completely content with our service, please inform us during your stay so we have the opportunity of immediately reacting.

H

HALF-BOARD

We serve half-board dinner from 6.00 p.m. - 9.30 p.m. If you would like to dine in one of our other restaurants, please book this before noon at reception. We will credit the full half-board surcharge to your room bill. If you would like to dine outside the hotel instead of having half-board dinner we will credit half of the surcharge to your room bill (not valid for arrangements).

HOTEL SHOP

At our shop (next to reception), we offer a wide variety of local products: it is well worth a visit.

I

INTERNET - FREE WIFI

The hotel is equipped with free high-speed internet (wireless). Choose our WLAN «Grischa Guest», accept the terms of use and start surfing for free.

IRONING

Our ironing service is available daily between 8 am and 5 pm. You will find the laundry form in the closet. Your freshly ironed clothes will be returned to you within one hour.

L

LAUNDRY

If you drop off laundry before 9 a.m., you will receive it back within 12 hours. A laundry bag and price list can be found in the wardrobe in your room.

EXPRESS LAUNDRY

We offer express laundry service between 7 a.m. and 8 p.m. Your clothes will be returned within 3 hours. Please note the surcharge of 50% on the laundry price list.

DRY CLEANING

Do you have delicate or fine clothing for the dry cleaners? You can drop your clothes any time at the reception. The clothes will be returned to your room as soon as possible. The costs will be charged to your room bill.

LIGHT

The room key card is also the key to the light. Plug in the device at the entrance. Lamps can be turned off individually. Please note that the light does not go off immediately after the card has been removed.

LINEN / TOWELS

In order to comply with our environmental engagement, we replace your bed linens and bath towels on request.

Please lay the respective card on your bed if you wish to have your bed linens changed.

Should you like to have your towels exchanged, simply put them in the bath tub. Many thanks for assisting us in saving water.

LOST & FOUND

Found objects from guest rooms and restaurants are left at reception and kept for a while.

LUGGAGE

On the day of arrival or departure, a lockable luggage room is available free of charge. Please inform our team at the reception, and we will be pleased to assist with your luggage.

M

MASSAGE

Regenerate your body with a soothing massage. Book a relaxing treatment in our treatment room. Please book your appointment in advance or ask us for an appointment.

MEDICAL EMERGENCY

(Please dial 0 for an outside line first)

Ambulance	tel. 144
Police	tel. 117
Emergency GP	tel. 0900 003 003
Fire service	tel. 118
Davos Hospital	tel. 081 414 88 88
Road condition	tel. 163
Dentist, Dr A. Bader	tel. 081 413 34 30

MEET & CELEBRATE

The Grischa offers four meeting rooms and 5 restaurants for your meetings or your party/event. Additional information may be found in the brochures or on our website. The banquet- & event team is at your disposal for any questions.

MINIBAR

A small selection of snacks and beverages are available in your mini-bar. The prices per item can be found on the room service list. It will be checked and refilled daily. Please do not store any drinks or food you brought with you. For hygienic reasons, the storage of food in the room or balcony is strictly prohibited.

MOUNTAINBIKE

We offer a lockable bike room with a small repair corner in the basement and a washing facility by the parking lot. For your cycling clothes we offer a free laundry service. Bring your laundry bag to reception (no later than 8.30 p.m.) and you can start off the next day with freshly washed clothes.

Would you like to rent a bike or test a new model? We recommend the bicycle shop, dealer and guides of the «Bike Academy Davos», our reliable and competent partner for all issues concerning bikes. The shop is located at the train station Davos Dorf.

P

PACKED LUNCH

Choose your favorites. For CHF 15, you will be given sandwiches, 3 dl mineral water, fruit and a cereal bar. Please order the packed lunch the evening before at the reception or with the special form in your room.

PARKING

For your car we offer free outdoor parking and a garage with limited spaces (CHF 20/day). Please make reservation for your garage space early. Your electric car can be charged easily in our garage.

PHONE

To obtain an outside line, please dial 0 and the required number. Dial 111 to contact the reception. To call directly to another guest room, simply dial the room number. Please note the information next to your phone.

POST / MAIL SERVICES

Please feel free to drop off your post at reception. The nearest post office is located only 150m from here.

R

RECEPTION - TELEPHONE 111

Our reception is open and accessible 24 hours a day.

RESTAURANTS

Let us spoil you in one of our restaurants. Look forward to indulging in seasonal delicacies consisting of regional products in Pulsa Bar & Lounge or in our cozy «Stube» offering a large variety of typical Swiss cheese specialities.

Make a delightful culinary voyage to China: the Golden Dragon celebrates authentic Chinese cuisine, second to none in Grisons. Awarded with the Bib Gourmand from Guide Michelin. To stay within our Aisan style we offer Sushi specialities in our Leonto Restaurant.

Or do you appreciate specialties from the grill? We spoil our guests in the Monta Grill Restaurant in winter time with meat dishes prepared on our charcoal grill. In summer on request.

REVIEWS

We try to continuously improve the overall quality of our hotel and make your stay as pleasant as possible. We therefore appreciate your feedback very much. We thank you in advance for your opinion about your stay on tripadvisor.com or Google+.

ROOM / CLEANING

Look forward to a high standard equipment at your room with 25cm boxspring mattresses with soft topper, wireless internet, latest Samsung flatscreen, Grischa amenities and a stocked minibar.

All rooms at our hotel are cleaned daily. If you want to sleep longer or require room service in the evening, you are welcome to contact reception.

Damage to furniture, carpets or other objects can happen. Please report this directly at the reception so we can quickly resolve any damage. Repairs and major cleaning costs will be charged.

ROOM KEY

Please keep your room key with you during your entire stay and return it upon departure.

The room key card is also the key to the light. Plug in the device at the entrance. Lamps can be turned off individually. Please note that the light does not go off immediately after the card has been removed.

ROOM SERVICE - TELEPHONE 764

We serve breakfast in your room (surcharge of CHF 7.5 per order). Please complete the form which you will find in your guest information file.

S

SAFE

You can deposit your valuables in the safe in your room. Inside the safe you will find instructions for use. Please advise the team at the reception if you need any help.

SEWING SERVICE

Our housekeeping team is happy to assist between 8 am and 4 pm with common sewing services. Please contact the reception.

SHOE SHINE SERVICE

Drop off your hiking boots at reception and you will receive them back cleaned by 7 a.m.

SKI

We have lots of space for winter sport equipment in our ski cellar. A shoe drying machine and a waxing station (if required, we can provide the related material) are at your disposal as well.

Enjoy the perfect location for all your activities. Our infrastructure for skiers includes, ski tickets at reception, ski room with boot dryer, waxing room, Active Corner, and much more.

SLEEPING COMFORT

For a pleasant and restful sleep, we offer a selection of different pillows such as tempur, bolsters, allergy, down and Swiss pine-wood pillows. For additional bedding or a daily linen change, please contact reception.

SMOKING

It is strictly prohibited to smoke in your room. Therefore, please use our Cigar Lounge, open from 9 a.m., where you will also find a fine selection of cigars.

SUNDAY BRUNCH

Weather permitting, during the summer, we offer a sumptuous brunch and barbeque every sunny Sunday, at the lake Schwarzsee in Davos Laret. Enjoy the beautiful scenery and a rich outdoor breakfast. For hotel guests the brunch is included.

T

TOWELS / LINEN

In order to comply with our environmental engagement, we replace your bed linens and bath towels on request.

Please lay the respective card on your bed if you wish to have your bed linens changed.

Should you like to have your towels exchanged, simply put them in the bath tub. Many thanks for assisting us in saving water.

TV

Your room is equipped with the newest Samsung flatscreens. Please advise the team at reception for any question.

V

VOUCHERS

How about a voucher for your loved ones? Choose between an overnight stay or a special voucher for our cooking school or simply a certain amount of money.

Purchase your personally designed voucher from Hotel Grischa online and print it at home. If you call or ask at the reception we will be delighted to print it directly at reception.

W

WAKE UP CALLS

There is wake-up call service option by phone. Please inform the team at the reception of your wake-up time.

Or set up the alarm via the television (morning call).

WATER KETTLE

Kettles are available at the reception upon request.

WATER

Enjoy 100% spring water from the tap. The water quality in Davos is excellent. Use our Grischa water bottle for the best tasting cold and fresh water from the tap.

By the way: the bottles can be purchased in our hotel shop for CHF 15.

WELLNESS

For ecological and conceptual reasons Hotel Grischa does not have its own wellness-area since hotel spa and wellness areas are typically not frequented very well, yet consume huge amounts of electricity, heating and water.

We will be pleased to drive you to the «wellness- and adventure pool Eau-là-là» in Davos.

Finally...

If you are unable to find the information you require, please do not hesitate to ask the staff.

Enjoy the wonderful mountain landscape. We are happy to tell you our insider tips about excursions, hikes, ski or bike tours and cosy huts.

We wish you a nice, relaxing and delightful stay at Grischa.

Kind regards
your Grischa team

